

ISIDORE PTY LTD

Company Profile

Isidore combines the financial-management and business-process expertise of a specialist consultancy with the software engineering capability of a bespoke development company.

Established	1999 Canberra, Australia
Core Capabilities	Public Financial Management • Government Budgeting & Financial Reporting • CBMS • Bespoke Software Development • Systems Integration • AI & Machine Learning
Operating model	Small, highly specialised team with long-standing client relationships

1. Company Overview

Isidore Pty Ltd is an Australian software development and consulting company established in Canberra in 1999. The company was founded to provide specialised software solutions for organisations whose financial-management and business-process requirements could not be adequately addressed by standard off-the-shelf applications.

From its earliest years, Isidore worked with Australian Federal Government departments and agencies to design and develop bespoke applications for complex financial, budgeting, reporting and management requirements. A particular specialisation developed around requirements that sat outside the practical capabilities of large Enterprise Resource Planning (ERP) and Human Resource Management Information Systems (HRMIS), including environments based on platforms such as SAP and Oracle.

Rather than seeking to replace those core enterprise systems, Isidore develops complementary applications that address specialised business requirements and integrate with the client's existing ERP, HRMIS, banking, reporting and operational systems.

Today, Isidore's work spans Central Budget Management System (CBMS) solutions, bespoke enterprise software, public-sector financial-management consulting, systems integration, business-process restructuring, reporting and analytics, and emerging Artificial Intelligence (AI) and Machine Learning (ML) capabilities.

Our point of difference

CBMS is the starting platform rather than the boundary of the solution. Isidore can understand and redesign the business process, then configure, customise, develop and integrate the technology required to support it.

2. Evolution of Isidore and CBMS

The first version of CBMS grew from Isidore's work with the Australian Department of Finance. The platform was developed from practical government budgeting and financial-management requirements and was subsequently provided to other Australian agencies.

CBMS later moved into the international public-financial-management environment through an implementation for the Solomon Islands Government. The platform was customised to meet the requirements of a developing-country Ministry of Finance environment, establishing the model that would later be applied in Africa.

From 2015, Isidore teamed with Soft-Tech Consultants to provide CBMS solutions to African Governments. Under that delivery model Isidore acted as the specialist CBMS developer and implementer, while the prime contractor held the formal client contract. Isidore's developing-nation CBMS experience includes Solomon Islands, Zanzibar, Tanzania, The Gambia, Lesotho and the Somalia Stability Fund.

This history has shaped CBMS into a configurable and highly customisable platform rather than a fixed commercial package. Each implementation can be aligned to the relevant Government's institutional structure, budget processes, reporting requirements, controls and integration environment.

3. Alignment with International Public Financial Management Frameworks

CBMS 2.1 therefore combines internationally recognised public financial-management principles with Isidore's bespoke development model. The framework provides the underlying fiscal and budgetary discipline, while the technology can be configured and extended to reflect each Government's legislation,

institutional arrangements, chart of accounts, budget classifications, approval processes and reporting requirements.

Relevant CBMS capabilities include macroeconomic and fiscal forecasting, medium-term revenue and expenditure projections, fiscal aggregates, resource-ceiling management, ministry and programme allocations, multi-year budgeting, scenario analysis, budget formulation, reporting and monitoring of budget execution.

The platform supports the progression from macro-fiscal strategy and forecasting through expenditure ceilings and medium-term resource allocation to detailed ministry and programme budgeting. This enables the annual budget process to operate within a broader multi-year fiscal framework rather than as an isolated annual exercise.

CBMS 2.1 has been designed and developed with reference to the principles and guidance promoted by the International Monetary Fund (IMF) and World Bank for Medium-Term Fiscal Frameworks (MTFF), Medium-Term Budget Frameworks (MTBF) and Medium-Term Expenditure Frameworks (MTEF).

A significant focus in the evolution of CBMS, particularly CBMS 2.1, has been supporting internationally recognised approaches to medium-term fiscal and budget management.

4. Core Capabilities

Capability	What Isidore provides
Public Financial Management	Budget formulation, forecasting, reporting, analytics, financial controls and public-sector financial-management process design.
CBMS Platform	Design, development, customisation, implementation, enhancement and support of the Central Budget Management System.
Bespoke Software Development	Purpose-built enterprise applications where commercial off-the-shelf products do not adequately meet the business requirement.
Systems Integration	Integration with ERP, HRMIS, departmental systems, banking systems, reporting platforms and other internal and external services.
Business Process Transformation	Analysis and restructuring of business processes so that technology supports an effective process rather than simply automating an existing one.
Reporting, Analytics, AI & ML	Management reporting, analytics and the progressive integration of AI and ML into practical financial and operational use cases.

5. Delivery Model

Isidore's principal point of differentiation is the combination of public-sector financial-management consulting, business-process expertise and specialist software engineering within the same organisation. Senior personnel who help define the business requirement remain closely involved in solution architecture, design, development and implementation.

Understand requirements | Improve processes | Design | Build | Integrate | Transfer knowledge

This differs from implementation models in which business consultants define requirements and a separate vendor or systems integrator must work within the constraints of a standard product. Where there is a sound

business requirement, Isidore can design the process and develop or customise the technology required to support it.

6. Specialist Team and Client Continuity

Isidore operates as a small, highly specialised team. The company deliberately maintains deep expertise rather than a large generalist workforce, with core capabilities spanning financial management, business analysis, software development, integration, reporting and enterprise solution design.

Continuity is a defining feature of the company. Key staff have, in most cases, worked with Isidore for at least 20 years. This preserves institutional and technical knowledge and allows clients to work with senior personnel who understand both the history of the solution and the business environment in which it operates.

Isidore also develops long-term client relationships. Many relationships extend beyond ten years, with solutions progressively enhanced as business requirements, technology and organisational environments change. This model is particularly valuable for bespoke systems, where accumulated knowledge of the client's processes and data is a significant asset.

7. Australian Government Enterprise Experience

Australian Department of Defence | 2016-Present

Since 2016, Isidore has maintained a substantial development relationship with the Australian Department of Defence. During this period Isidore has developed six customised solutions addressing specialised financial, compliance and administrative requirements.

The solutions range from credit-card application and expenditure-management systems to internal financial-compliance applications. Two of the solutions are used by more than 60,000 users across the Department, demonstrating Isidore's ability to design and support bespoke applications at significant enterprise scale.

The Defence solutions also demonstrate Isidore's integration capability, with applications integrating with existing departmental systems and external banking systems. The approach reflects the same philosophy that underpins CBMS: retain the strengths of existing enterprise platforms while providing specialised functionality where standard systems cannot efficiently satisfy the requirement.

Selected Australian Financial-Management Experience

Organisation	Selected experience
Australian Department of Finance	Budgeting, financial reporting and the origins/evolution of CBMS.
NSW Department of Finance	State-government financial-management solutions.
Queensland Department of Child Safety	Budgeting and financial-management solutions.
Queensland Department of Communities	Budgeting and financial-management solutions.
Commonwealth Rehabilitation Services	Budgeting, forecasting and reporting solutions.
Geoscience Australia	Government financial-management and reporting solutions.

8. International CBMS and Public Financial Management

Isidore's CBMS experience extends across Australia, the Pacific and Africa. International implementations have required the platform to operate within differing institutional structures, budget processes, reporting frameworks and technology environments.

Jurisdiction / Client	Isidore experience
Solomon Islands	CBMS implementation and support; adaptation of the platform for a developing-country Government environment.
Zanzibar	CBMS implementation, customisation and support.
Tanzania	CBMS implementation, enhancement and ongoing support.
The Gambia	CBMS implementation, enhancement and ongoing support.
Lesotho	CBMS involvement since 2017 through the previous prime-contractor delivery arrangement.
Somalia Stability Fund	Budgeting, reporting and financial-management solution experience.

The international CBMS portfolio has reinforced a core design principle: Government budgeting systems must reflect the jurisdiction in which they operate. Isidore therefore treats CBMS as an established base platform that can be configured and customised around each client's legislation, processes, controls, reporting needs and interfaces.

9. Private-Sector and Broader Bespoke Solutions

CBMS represents only part of Isidore's overall capability. The company continues to develop bespoke solutions for financial and non-financial requirements, maintaining the engineering capability that allows CBMS itself to evolve.

Private-Sector Financial Solutions

Isidore has developed specialised budgeting and financial-management solutions for private-sector organisations including Sodexo Australia and On-Site Rentals. These engagements apply the same core capability used in Government: understanding complex budgeting and reporting requirements and developing systems tailored to the operating environment.

Broader Bespoke Technology

For eSafety Australia, Isidore developed a web-based image-search solution to assist users in identifying inappropriate or unauthorised use of images online, including circumstances associated with online exploitation and extortion.

Isidore has also developed GPS-based vehicle, equipment and site-compliance software, enabling businesses to monitor vehicle and equipment utilisation while supporting operational and site-compliance requirements.

These projects demonstrate that Isidore's core capability is not dependent on a single product. The company specialises in understanding a difficult business problem, designing the solution, developing the software and integrating it with the wider operating environment.

10. Artificial Intelligence and Machine Learning

Isidore has moved actively into Artificial Intelligence and Machine Learning as these technologies have matured. The company's focus is on practical integration of AI and ML into existing solutions and business processes rather than treating them as standalone technologies.

Potential and emerging applications include analysis of large financial and operational datasets, pattern and anomaly identification, forecasting and decision support, scenario analysis, management reporting and improved user interaction with complex information.

For public-sector and financial applications, Isidore's approach is to combine innovation with appropriate controls around data security, transparency, governance and human decision-making. The objective is to use AI and ML where they provide measurable value while preserving the accountability required in Government financial management.

11. Why Isidore

Business + technology	Financial-management and business-process expertise combined with in-house software engineering.
	Ability to tailor the solution to the client rather than force the client into a fixed product model.
	Experience connecting bespoke applications with ERP, HRMIS, departmental and external systems.
	Long-serving specialist personnel and long-term client relationships preserve knowledge across the solution lifecycle.
	More than two decades of Australian and international public-sector financial-management and software experience.
	Active adoption of AI, ML and modern integration approaches while retaining strong financial-management domain knowledge.